

# ANNUAL IMPACT REPORT 2022

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#### PAGE 01

# MESSAGES FROM WOW LEADERSHIP



Samira Harnish

FOUNDER & EXECUTIVE DIRECTOR

The past year at WoW has been our best ever and I couldn't be more proud of our staff, Board members, community, and donors that made it happen. WoW continues to thrive, serving more forcibly displaced women.

Indeed, 2022 was a bellwether year, where we were able to appreciate many new funders who helped us reach \$1 million in fundraising. Our staff grew in response, allowing us to intake more new clients than in any year before.

The displacement of people due to war, oppression, poverty, and climate accelerated in 2022. Each of the people fleeing their home tells the contrasting story of suffering and hope. Women and girls are especially vulnerable. The war in Ukraine and female oppression in Afghanistan and Iran focused the world both on the importance of offering refuge and standing up for your rights.

Our vision for the new year is focused on our Community Building program. WoW is known for offering a safe, second home to our new neighbors and plans to offer this uniquely women-centered environment as a place of peace and hope to all of the Salt Lake City community.

My profound thanks to all of you who support the Women of the World mission and the hope it brings to thousands of women and girls.

2022 turned out to be a groundbreaking year for Women of the World. Thanks to the tireless efforts of the founder and Executive Director, Samira Harnish, the organization has expanded and is now ready to serve even more women. My deepest gratitude goes to the individuals, corporations, and foundations who shared our vision and made generous gifts to enable us to expand our services. In 2022, we provided more scholarships than ever before. We saw our Employer Partnership Program expand, solidifying relationships between our clients and local companies who learned of the many benefits to be gained by embracing our community of displaced women and giving them opportunities for self-reliance.

2022 also turned out to be a heartbreaking year for so many societies worldwide. The war in Ukraine touched us as we watched millions forced to flee their homes and be torn apart from their loved ones. We also witnessed the harsh, future-destroying policies as the Taliban denied girls and women the opportunity to have an education. And these are just two examples of the many countries in the world where war, famine, brutality, or repression force women to flee with the fragile dream of forging a future for themselves and their families. I am immensely proud to be connected with Women of the World, which remains a small but powerful nonprofit that never wavers from its mission to provide a glimmer of hope to displaced women, enabling them to fulfill their dreams and their promise. But just as important is that significant economic benefits are brought to Utah by the women we serve (many of whom are highly educated and well-trained) as they become self-sufficient and give back to the place they now call home.



BOARD CHAIRWOMAN

# WoW AT A GLANCE

### ORGANIZATIONAL OVERVIEW

- 5 New Staff Members in 2022
- 1,000+ Clients Impacted
- 185 New Clients
- 14 Scholarship Recipients

### ECONOMIC EMPOWERMENT

- 30 Women employed
- 100+ job applications
- 568 Case hours of Economic Empowerment provided

### COMMUNITY DEVELOPMENT

- 624 hours of Practical English
- 14 workshop themes
- 40 Workshops

### CUSTOMIZED SERVICE & ADVOCACY

- 1,510 hours of customized service provided
- \$456K saved through WoW's actions

An overview of outcome hightlights in self-reliance:

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1,093

Volunteer hours during 2022

\$456K

Savings through customized service and advocacy

\$1M+

Annual Earnings Increase and Education Monetary Benefit for women through economic empowerment

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# **WOW'S MISSION**

Since 2009, our mission has been to empower women from all nations to achieve independence, economic success, and a voice in their community. Regardless of their legal status—immigrant, refugee, asylum seeker, or undocumented—all international women are welcome to join our WoW community.

Our clients have all overcome multiple trials, sorrows, and hardships from escaping their wartorn countries. They come to a new place with the determination and desire to create a new life for themselves and their families. We aim to support them on every step of this journey and to encourage self-reliance. We want our clients to be confident in their abilities so they no longer have to live in a state of fear or vulnerability. We know this will bring them security and peace for themselves and their loved ones and allow them to give back and strengthen their community. We are better together and want each woman to know their unique and important role here in Salt Lake City.









# \*\*\*\*

In 2022 Utah welcomed 397 refugees from 22 countries. They also have welcomed 900 Afghani Humanitarian Parolees, the largest resettlement group in state history. As the need for our services has grown throughout our state, Women of the World becomes a second home, a helping hand, and a shoulder to lean on during the difficult journey displaced women face as they adapt to their new life in Salt Lake City, Utah.

# **ANNUAL EVENTS**



# <image>

### **MOTHER'S DAY**

We love celebrating all our fabulous and hardworking mothers. Each year we highlight one very deserving woman as our "Mother of the Year" to honor all the hard work she has accomplished over the year.

### **CELEBRATION OF SUCCESS**

We recognize the women that reach their goals and become independent. It is motivating for the community to see women recognized for even the smallest step on the path toward selfreliance. Local government and business members help us recognize our ladies.

### WOMEN OF THE WORLD

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# WHAT OBSTACLES DO **OUR LADIES FACE?**

Women of the World exists to challenge several obstacles faced by forcibly displaced women





English is the key to access in finances, education, benefits, and more

70% of Americans have their America. Without English current employment due to a and their families are living proficiency, displaced women connection in their network. day-to-day and month-toare not able to navigate the Displaced women come to the US month. An unexpected bill complex world of employment, without social capital and can be financially crippling connections to learn new skills, and cause a stress inducing access resources, and seek crisis. advancement.

The majority of our ladies

**Economic** 

Vulnerability





### **FASHION SHOW CULTURAL GALA**

The Women of the World Fashion Show & Cultural Gala is our biggest fundraising event of the year. This event is important because it gives Utahns an opportunity to learn more about their new neighbors who bring beautiful cultures & add diversity to our state. We hold this event the same week as International Women's Day and give our clients a chance to showcase their rich culture and highlight their dreams.

### **COMMUNITY DEVELOPMENT** Program at a Glance



Community is about more than just having people around you. It is about your ability to find and develop kinship and self-expression. Women of the World's mission to empower independence relies on fostering a sense of community to help women physically and metaphorically voice their thoughts and access the benefits of a community. We believe by building our community we build impact.

One of the things that our clients miss the most when moving to the US is their sense of identity and connection. WoW's Community Development Program is about building a community that gives our clients a sense of belonging, regardless of their backgrounds, beliefs, or experiences. This program covers services ranging from the very first step with client intake, mail comprehension, and frequent check-ins, to the heart of this program which is events and workshops.

The workshops covered under this program provide education that is crucial to our client's integration into their new society. WoW hosted 14 workshops throughout 2022, our themes ranged from financial literacy, digital literacy, cancer awareness, nutrition, and even jewelry making. We also hosted culturally-specific workshops such as Ukrainian egg painting to encourage new social connections. During those 40+ sessions, our clients learned, shared, and connected.



WOMEN OF THE WORLD



### **Beyond the Data** Stories that Inspire

Flavia, from Uganda, moved to the US from a Refugee camp in 2019 with her three young children. She worked many jobs to support her family and herself, but she didn't feel like she was learning anything new or growing. Even though she was making a decent wage she did not feel fulfilled in her work and had goals of really building her career.

Flavia attended the 4-session financial literacy workshop that we hosted and through Flavia's hard work and WoW's contacts, she is now a fulltime employee at the same institution that led those workshops. She loves her new job and feels she Is building her resume and learning many valuable skills.



Eliane approached WoW staff about addressing a prevalent issue she was seeing in her community: domestic violence and a lack of knowledge about women's rights. She organized a workshop with WoW staff and WoW community partners to educate women in her cultural community about these issues and to give resources to address them. We were inspired and impressed by Eliane's initiative and leadership in her community and her collaboration with our Community Development efforts. Women's rights are human rights and WoW will continue to support women in all capacities!



## **ECONOMIC EMPOWERMENT** Program at a Glance

\$1M+ Annual Economic Impact

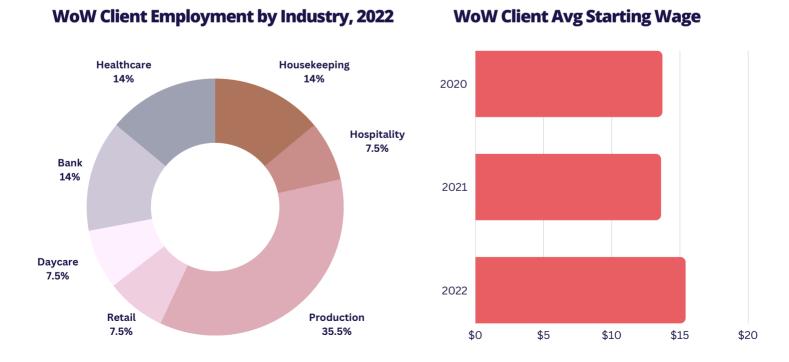
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Job Applications

\$15.40 Client Average Starting Wage

2022 was a big year for Economic Empowerment at WoW! Our client's average starting wage is the highest it has ever been, we added 7 employment partners to our program and our first dedicated employment specialist to our case management team. We have also seen an increase in the diversity of industries in which our clients work. Whereas two years ago the majority of our client base was working in production, warehousing, or housekeeping, today popular industries include healthcare and banking.

We have also seen an increase in the number of clients who have access to health insurance benefits and paid time off, as well as the opportunity for upward mobility within their workplace. We will continue to promote and offer professional development opportunities which help our clients achieve economic success.







This year WoW joined Utah's Skilled Immigrant Integration Program (SIIP) digital skills cohort. The cohort of community development organizations are working to ensure that New Economic Opportunity Americans have representation and access to the Utah State Digital Equity Planning process. This will ensure that forcibly displaced women are included in state-wide planning and funding efforts to promote digital equity for years to come.

WoW is proud to have been selected by the county as a Workforce Inclusion and Successful Employment Program (WISE) grantee this year. Within this program, WoW will work to get more forcibly displaced women into the workforce, with a particular emphasis on connecting clients to workforce training skill development opportunities.



### **2022 Employer Partners**

### **Platinum Level Partners**

Anagraphica Flagship Facility Services Neighborhood House Edwards Lifesciences Huntsman Cancer Research Institute

### **Gold Level Partners**

Newrest LLC Sleep Number Intermountain Healthcare FedEx Sun Print Solutions Salt Lake City School District Mountain America Credit Union

### Silver Level Partners

**ALSCO Uniforms** Work Activity Center

### **Bronze Level Partners**

Starbucks U of U Health The Grant America Hotel

### 2022 Employment Skills **Programming Partners**

Easterseals Goodwill Rocky Mountains USU Extension 4H Office LDS Humanitarian Center

# EMPLOYER PARTNERSHIP PROGRAM

Starting wage \$15+ an hour · Health insurance benefits · Paid time off · Upward mobility · Provides constructive feedback for WoW candidates and employees · Provides services to make the workplace more accessible

Starting wage \$15+ an hour · Health insurance benefits · Paid time off · Upward mobility · Provides constructive feedback for WoW candidates and employees

Starting wage \$15+ an hour · Health insurance benefits · Paid time off · Upward mobility



Starting wage \$15+ an hour · Health insurance benefits · Paid time off



Above: WoW client Samira is honored by Neighborhood House for her great work at the 2023 Celebration of Success.

Below: WoW client Cecilia is honored at the 2023 WoW Celebration of Success for paving the way for other forcibly displaced women to be gainfully employed through WoW's EPP program. Cecilia is WoW's longest standing EPP placement - she has been doing a great job at Edwards Lifesciences for 7 years.



We would like to extend a big thank you to all of our Employer Partners for supporting forcibly displaced women through employment this year.

### **Beyond the Data** Stories that Inspire

This year, Women of the World partnered with Mountainland Technical College to promote technical job training and skill development for forcibly displaced women. Mountainland Technical College will award two WoW clients with the Presidential Scholarship for Forcibly Displaced Women. The scholarship will pay for any program offered at MTech of the student's choosing. We are happy to announce we have chosen our first recipient, Mu Mu! Mu Mu is an aspiring nurse and will be starting her journey in the healthcare profession by studying at MTech to become a Certified Nurse Assistant. By completing this program, she wants to show other women in her community that they can pursue technical training too! *To the right, Mu Mu is pictured with Holly Peterson, Vice President of Instruction at Mountainland Technical College.* 



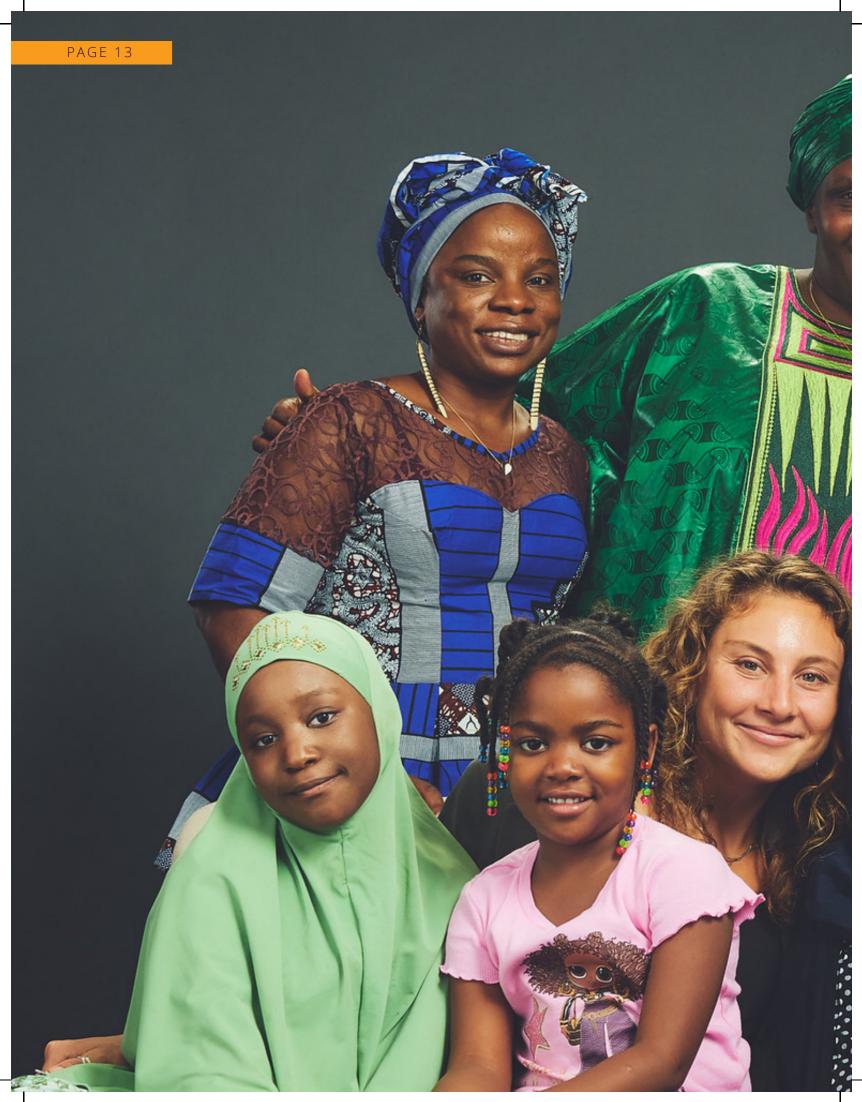


WoW client Samira teaches how to cook an Afghan dish at her job as an Adult Program Aide with WoW employer partner Neighborhood House.

"This is the magic that can happen when our staff have the imagination and inspiration to see beyond visual or linguistic differences." -Sarah Scott, Adult Program Manager

Ghufran came to the US as a refugee from Iraq 13 years ago. Her dream is to become a Pediatrician. She came to Women of the World in the summer of 2021, looking for help applying to Phlebotomist positions. Having just finished her Phlebotomist certification, she was ready to leave her job at Harmons making \$11.50 an hour, and begin her career in healthcare! WoW helped her update her resume, write her cover letter, create a LinkedIn profile, and learn how to job search online. WoW also connected her with a Phlebotomist opportunity with our partner Intermountain Healthcare, whom she has been with for over a year now! Since last summer, she has received three raises and is making \$18.50. Most recently, she was promoted to Team Leader.



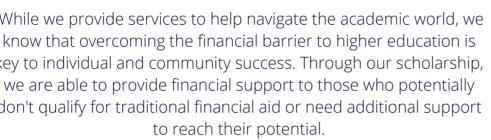




# SCHOLARSHIP FUND

### Our Scholarship is central to the goals and values of Independence and Economic Success

While we provide services to help navigate the academic world, we know that overcoming the financial barrier to higher education is key to individual and community success. Through our scholarship, we are able to provide financial support to those who potentially don't qualify for traditional financial aid or need additional support to reach their potential.





66 **Receiving this** scholarship allowed me stay in school and I was able to finish my degree. Besides finishing school, this scholarship enabled me to gain more selfreliance and my voice in the community.

Naserian, Kenya

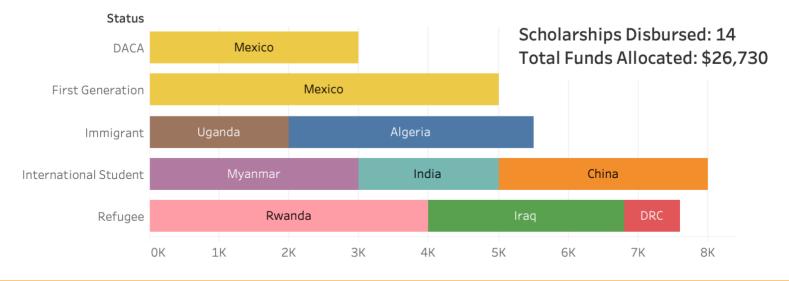
I cannot express how grateful I am for the financial support. This helped me complete the prerequisites for the Nursing Program at SLCC. Because I did not have to worry about money, I dedicated more time to earning good grades.

Adrianna, Mexico

This scholarship has given me so many opportunities to grow, learn, and become a better person that can give back to my community the way I have been helped before. It has made a huge impact in my life.

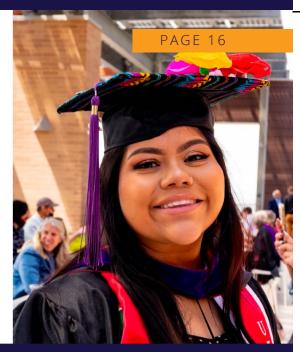
Perla, Mexico

# SCHOLARSHIP HIGHLIGHTS



### **Beyond the Data** Stories that Inspire

Itzel graduated with a Bachelor of Arts in Linguistics and certificates in Teaching English as a Second Language, and Criminology & Corrections. I currently work as a Customer Success Representative for the startup company, SignGlasses LLC. WoW's scholarship has increased my selfreliance from facing different challenges based on my DACA and being a first-generation student. Due to working part-time and this opportunity I was able to graduate debt free and now am applying to various law schools to pursue my education to become an advocate for the Deaf community in the legal system. I also want to advocate for people with DACA and the first generation to become successful like me





Naserian was an international student at the University of Utah, one semester away from getting her bachelor's degree in Political Science and Gender Studies. As an international student, she was extremely limited in what financial aid she qualified for and was not able to work enough to pay for the tuition herself due to her immigration status.

After she graduated, she planned to return to her home country of Kenya and help women work toward policy change and justice for the many violations of human rights they face. She had already started a project to help victims of Female Genital Mutilation in her community as a student. Eventually, her career goal is to pursue a degree in Law to best fight for women's rights.

Perla came to the United States from Mexico when she was very young and became a DACA recipient. With this background, she volunteered to give back to the immigrant and refugee community here. With this love of helping others, she started the Respiratory Therapist program at Weber State University.

She was working while going to school full-time to cover her tuition, but with the financial burden lifted, she took on a lower-paying job that got her foot in the door of her field of study. This gave her invaluable experiences and a professional network to catapult the future of her career. She planned to continue her education after graduation by attending Physical Therapy school.





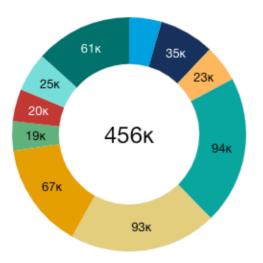
# CUSTOMIZED SERVICE & ADVOCACY

### Program at a Glance

Customized Service and Advocacy encompasses a wide array of support including (but not limited to) childcare, civics, legal aid, healthcare, food security, and housing. But rather than try to provide those services ourselves, we instead connect our clients to other organizations that already provide those resources. This means that not only is WoW able to help each woman in an individualized way, WoW also has a larger economic impact by connecting clients to resources, rather than directly providing them through WoW's emergency funding!

### Services & Areas of Advocacy

- Child Care
- Civics/Legal Aid
- Food Insecurity
- Housing Instability and Access
- Health Care
- Insurance
- Mental Health
- Immigration Referrals
- Welfare Benefits



### Sum of Service Dollars saved in 2022

- Child Care Subsidy
- -Child Care, Medicaid, SNAP, Cash Assistance, SSI,
  - Food Assistance Advocacy 🤇
    - Housing Advocacy 🔵
    - Housing Fee Assistance 🥚
  - Job Application Assistance 🥚
    - Utility Assistance 🌘
      - Other 😑



### Beyond the Data Stories that Inspire

Natalya, a new asylum-seeker from Ukraine, came to Women of the World after she--through no fault of her own--lost her housing, leaving her and her son homeless, jobless, and without the knowledge, skills and resources to survive in their new community. Women of the World partnered with a local landlord and rental assistance agencies to secure Natalya an apartment and rent payments until she was able to get a job and pay her own way. We connected with other local resources to provide furniture, housewares, and one-time start-up costs. We connected Natalya with one of our employment partners that gave her both full-time employment and on-the-job English language training. We also taught her to navigate governmental agencies providing other kinds of assistance. After weeks of being terrified that she and her son would be alone on the street in the dead of winter, she said "I have a feeling of security and gratitude."

Natalya's experience exemplifies what makes this program unique, necessary, and effective in our community. We understand that there isn't a one-size-fits-all solution to many of our client's cases, so we meet them where they are and see their case through to the very end. But we don't just help our clients solve their immediate problems: when the immediate crisis is over, we continue to help them develop life-long plans to build their income potential, develop professionally, and meet their family's needs.

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### In Her Own Words

"Women of the World is an amazing organization and they are really caring and responsive to their clients."

-Khatima, Afghanistan

"Women of the World has helped me feel good; they have taken care of me and shown good hearts. They are my family and help me with what I need.."

-Wilma, Central Africa Republic

"My family all died in Somalia, when I moved to Salt Lake, WoW became my family when I had no one else. WoW helped me learn things to survive and I don't have to stay home and be quiet."

-Fahmo, Somalia



# **VOLUNTEERING AT WOW**

Volunteers play an integral role at Women of the World, working alongside staff to provide vital services for our clients. Our diverse volunteer opportunities allow Utah's community members to become involved in a way that best suits their experience and interests, allowing us to build organizational capacity by connecting our clients with skilled and knowledgeable support.

While the program had exemplary numbers this year, with 106 volunteers dedicating 1,903 hours to support our clients, the true impact of Women of the World volunteers cannot be quantified. The friendships forged through our mentorship program, the laughter that rings through the office as our clients gather for English class, the trusted child care that allows for greater accessibility to our workshops, the ease of mind our client's experience knowing they have a powerful support system; all of this plus the love and time our volunteers invest, builds a much-needed and warm home for forcibly displaced women here in Utah. We cannot quantify the value of home, **nor can we thank our volunteers enough for their invaluable service!** 



WOMEN OF THE WORLD

Volunteer Stats

1,903 Volunteer Hours

5 Practical English Volunteers

2 Staff Wellness Volunteers

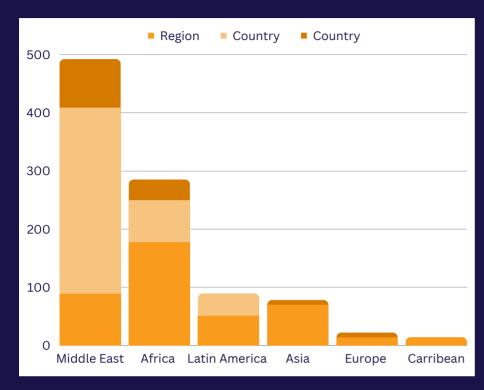
**18** Mentorships

**106** Current Active Volunteers

12 Volunteer Orientations



# DIVERSITY IN WOW'S CLIENTS THE WORLD REPRESENTED IN OUR CLIENTS







### <u>Total Clients</u>

992



**Languages** 

+26



### New Clients in 2022

185

#### WOMEN OF THE WORLD

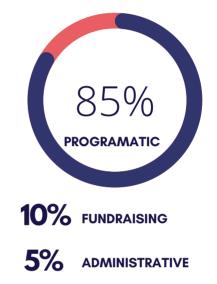
# **FINANCIAL REPORT**

Women of the World understands the value of a dollar. We are committed to complete transparency with our financials in order to create an inclusive and collaborative nonprofit environment.



**ROI or Return on Investment** represents the impact of every dollar donated to Women of the World. Thanks to the hard work of our amazing ladies and our efficient staff, our impact continues to grow!

### **2022 SPENDING**



## **REVENUES**

Gifts	\$686,144
Grants	\$234,759
Fundraisers & Sponsorships	\$84,482

### **2022 TOTAL REVENUE**

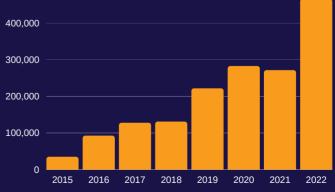




# **EXPENSES**

Payroll	\$321,387
Other Expenses	\$144,102

**2022 TOTAL EXPENSES** \$465,489 500,000



# WOMEN OF THE WORLD ORGANIZATION

# EXECUTIVE BOARD

DEBBIE MINTOWT-CZYZ JOELLE KANSHEPOLSKY PAIGE WITT ALEXX GOELLER

# BOARD OF DIRECTORS

JUSTIN HARNISH JULIE MCADAMS MY NASSON DANA ROGERS EVAN STRASSBERG TRACEY THOMPSON ELYSE WINTER

# 2022 STAFF MEMBERS

Samira Harnish Executive Director & Founder

Ryan Cook Operations Manager

Ghinwa Hneide Case Manager

Roxie Harshbarger Economic Empowerment Program Manager

Ruby Wahinehookae Case Manager

Candice Stratford Case Manager

Katherine Filpescue-Sanchez Office Administrator

Madeline Rhodes 2022 AmeriCorps VISTA Volunteer Coordinator



# **AWARDS & RECOGNITIONS**

- State of Utah Volunteer Recognition for Co-Founder Justin Harnish, 2022
- Business Woman of the Year Business Magazine, 2021
- Global Citizenship Hero American Red Cross, 2019
- Nansen Refugee Award United Nations High Commissioner for Refugees, 2018
- Ruby Award Soroptomists of Utah, 2016
- Human Rights Award Salt Lake City Human Rights Commission, 2013



WOMEN OF THE WORLD



"I have seen the significance of Women of the World firsthand and support the work they do to empower women from all nations to achieve independence, economic success, and a voice in the community.

With a large and growing population of refugee and asylum-seeking women in Salt Lake, we are fortunate to have an organization with customized services to provide support. The crucial, specialized services that Women of the World offer are more important now than ever."



Julie Metalans Board Member

WOMEN OF THE WORLD

### **TO OUR DONORS:**

The achievements attained by our clients are possible because of generous supporters like you. On behalf of our clients, staff, and Board of Directors, **thank you**.

### <u>Diamond (\$60,000+)</u>

Larry H. Miller Charities Salt Lake County Health Department The Derek and Shelaine Maxfield Family Bruce and Cecilia Petersen Foundation Trust Dave and Wendy Morgan Foundation Boeing Foundation

### <u>Platinum (\$25,000-\$59.999)</u>

George S. and Dolores Dore Eccles Foundation Gore Memorial Family Foundation

### <u>Gold (\$10,000-\$24,999)</u>

Ally Bank Grantmakers for Girls of Color Sorenson Legacy Foundation Jeff and Helen Cardon Foundation Adobe Foundation Richard K. and Shirley S. Hemingway Foundation

### <u>Silver (\$5,000-\$9,999)</u>

Semnani Family Foundation Edwards Life Sciences Sundt Foundation Dominion Energy Ashton Family Foundation Jeremy and Kristin Andrus Maureen Pelton and Charlie Hartwell Jill & Michael Jeppson Thornton - Linder Family Grandeur Peak Global Advisers LLC Lawrence T. and Janet T. Dee Foundation Adobe Foundation McCarthey Family Foundation



# WOMEN of the WORLD

Women of the World 415 E 3900 S <u>South Salt Lake</u>, UT 84107

### (801) 953-0008

Women of the World is a tax-exempt 501(c)(3) nonprofit whose mission is empowering women from all nations to achieve independence, economic success, and a voice in the community.